



OXYGEN CONCENTRATOR TROUBLESHOOTING

NOTE: For those with continuous liter flows, if you have not already done so, switch your oxygen tubing to your backup oxygen cylinders while troubleshooting your concentrator.

Concentrator does not turn on

1. Make sure unit is plugged in.
2. Check outlet for power with a working light. If the outlet does not have power, switch plug to new outlet.
3. If outlet has power and unit is plugged in but still does not turn on, switch oxygen tubing to back-up tanks and call NRS.

Concentrator turns on but oxygen does not flow

1. Check oxygen flow meter on the front of the unit. Be sure flow rate is set.
2. Check humidifier bottle for bubbling. If humidifier bottle is not bubbling, disconnect humidifier bottle and reconnect.
3. Place cannula tips in a glass of water and check for bubbles. If water does not bubble, check tubing for kinks or disconnect.
4. Replace Oxygen Tubing.
5. Switch oxygen tubing to back-up tanks and call NRS if oxygen still does not flow.

Concentrator alarms low oxygen

1. Make sure nothing is within 12 inches of the concentrator.
2. Remove and clean filter (do not put a wet filter back on the concentrator).
3. Re-start concentrator.
4. If concentrator alarm continues, call NRS.

Call NRS at 1-800-232-0706 for further assistance.